

## Terms and conditions

- Each lesson is 60 minutes, including a 5-minute break for the trainer. This time should be used by the players to warm-up.
- Courses for seniors are organized on Monday, Tuesday, and Thursday (1800u-2200u). Courses for juniors are organized on Monday (15.30u-17.30u) and Wednesday (15.30u-17.30u). Juniors are players that did not reach the age of 18 on January 1<sup>st</sup> of that particular course year. Depending on the level of a junior, a junior might be also be assigned to a senior lesson group.
- Beach Tennis Bonaire publishes the specific lesson dates of each course on their website. Beach Tennis Bonaire will not organize lessons during the regular holidays.
- Beach Tennis Bonaire is responsible for creating the groups and assigning the trainer. When creating the group, we aim to have a homogeneous level over the group. Groups can change over time based on level, progression, number of registrations, and player time restrictions.
- Without further notice, a lesson will always start at the communicated time/date. If Beach Tennis Bonaire decides to cancel a lesson, each player will receive a mail or WhatsApp message. A canceled lesson, for instance, due to the illness of the trainer or bad weather conditions, will always be rescheduled. For this, we assigned weeks directly after the course. Beach Tennis Bonaire will try to reschedule the lesson at the same time, in the same group.
- In the case a lesson started but can not be completed, the lesson will not be rescheduled.
- Each player should sign in by completing the form shown under the tab BTB-school. Completing this form does not mean that you have the right to start the course. Only upon receiving the notification mail with the start date, time and the course's full payment, provides you the right to start the course.
- Registering by completing the form on the website to start the course implies the registrant commits to the general terms and conditions and the involved costs. Withdrawing before the start, or before the end of the course, does require paying the complete course fee without any reimbursement. The player can cancel without additional costs before the notification email is sent. In that case, the player should provide a valid reason for withdrawing.
- Upon registration, the player will receive a confirmation mail. Before starting the course, the player will receive more information about the group, day, and starting time.
- In the case of too many players registering for a training course, the date of signing in accounts. The remaining players will be placed on a waiting list.
- Each new player has the right to order one racket upon sign in at the special discount price. Beach Tennis Bonaire aims to provide this racket right before the start of the first lesson of

the course (oversea delivery problems might occur); in that case, Beach Tennis Bonaire will provide a racket that the player can borrow.

- In the case of a valid reason, for instance a (long-term) injury, the player is provided a credit for the missed lesson(s). This credit can be redeemed during the regular lessons upon the trainer's agreement at a different time and group. In the case of a long-term injury, the player can also transfer the credits to another player who plays at a comparable level (again in agreement with the trainer).
- Each lesson group will consist of a maximum of 6 players.
- Payment for the course is made in cash before the start of the first lesson. In case of preference, you can also pay via bank transfer.
- Under no circumstances is Beach Tennis Bonaire liable for any loss, damage, or sustained injury arising during the lessons. By participating you agree with the conditions as described in [the disclaimer of liability and risk acceptance](#).
- These terms and conditions are created in January 2021.

Contact: school@beachtennisbonaire.com